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***For Immediate Release: 2-19-2021***

### ***Voluntary Boil Advisory***

The City of El Reno received a recommendation from the Oklahoma Department of Environmental Quality (DEQ) to issue a precautionary, voluntary boil advisory for customers who experienced water service interruptions at any time this week. Oklahoma City is taking this precautionary action as well and as we are a water customer of Oklahoma City, we are following their lead.

We have confidence our water is just as safe to drink as it has always been, but out of an abundance of caution after consulting with DEQ, we think this voluntary advisory is appropriate for the time being.

This advisory is part of a statewide recommendation from the DEQ due to wide-spread water system outages related to the extreme temperatures across the state. In an abundance of caution, the City of El Reno is supporting the state's recommendation

We also follow very strict protocols to ensure water quality when water mains are repaired and placed back into service after a main break. Our water quality and systems engineers have been in daily contact with DEQ and are confident our water is safe. Low-water pressure does not compromise water quality.

Customers who had no water service during this week's interruption who want to follow the voluntary advisory should boil and cool water before drinking it, cooking with it, brushing their teeth with it or ingesting it in any way (tea, coffee, ice, etc.)

**\*\*\*\*All media inquiries can contact the Public Information Office at 405-295-9319 or [ahernandez@cityofelreno.com](mailto:ahernandez@cityofelreno.com).\*\*\*\***